



Product: AutoMeg

2nd Generation Software

Subject: End of Support

Date: 1st July 2019

Rev: 1.2



To	AutoMeg Gen2 Software Users	Date	1 st July 2019
Ref.	End of Support to Software	Effective Date	See table below

Dear AutoMeg User

MK Test Systems is committed to providing the highest quality products and services to our customers. As an automated test systems developer and provider, we understand that technology evolution allows our customers to establish and maintain competitive advantages, achieve operational efficiencies, and provide superior customer service. To satisfy this aim, MK Test Systems have developed and made many enhancements to the 2nd Generation control software for the AutoMeg product, over the many years of its life.

In 2015, MK Test Systems recognised that the operating systems and tools used for the 2nd generation software (Windows XP, VB6 etc.) were nearing the end of their life and would soon not be supported by Microsoft. MK Test Systems therefore initiated the development of the 3rd Generation control software for AutoMeg, using state of the art development techniques and tools.

This 3rd Generation product, MKAT was launched in 2016, for all new systems and has continued to be developed into the market leading product you would expect from MK Tests Systems. MKAT gives our customers access to a wide range of enhancements and benefits, specifically the integrated Automatic Program Generator (APG) tools, test diagnostics and retest features, ability to integrate 3rd party devices, and the report format editing tools, amongst others.

At MK Test Systems, we view product End of Life/Support as a part of the life cycle that drives new technology and product innovation. All technology products eventually reach the end of their useful life, requiring a business decision to discontinue availability and maintenance. In addition, particularly with software development, industry changes and development tool lifecycles influence MK Test Systems' ability to continue support to some products.

MK Test Systems has now reached the point that we need to end support to the 2nd Generation control software for the AutoMeg family. We will take a phased approach over the next 18 months, see table below, to allow customers time to review their application and work with MK Test on a seamless transition (if required) to MKAT.

End of Support Function	End Date Effective
No New Feature Development in Gen 2	1 st July 2019
Last supply of Gen 2 Software with new build systems	1 st January 2020
End of Customer Support to Gen 2	1 st January 2021



We understand this announcement may require customers to upgrade to the latest 3rd Generation control software, MKAT, in order to make any enhancements or changes, or to take advantage of the new features, however we aim to facilitate your upgrade in the most seamless way possible.

Please contact your account manager for any additional information required.

A handwritten signature in black ink that reads 'Alan Wilson' followed by a period.

Alan Wilson

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